

# Delivery Guidelines

Effective February 1, 2026

(Subject to change without notice)

Distance from El Nativo	Minimum Order	Delivery Charge	Free if Order exceeds
Zone 1: Local (0-15 miles)	\$200	\$35	\$500
Zone 2: Local (16-30 miles)	\$300	\$40	\$600
Zone 3: Local+ (31-50 miles)	\$600	\$65	\$1,200
Zone 4: SoCal (51-75 miles)	\$850	\$85	\$1,800
Zone 5: SoCal+ (76-99 miles)	\$1,000	\$125	\$2,500
Zone 6: Special (100+ miles)	Contact Us	Contact Us	Contact Us

## Notes

1. Distance measured is one-way “as the crow flies” (i.e. literally a straight line, point to point) from our distribution point in Azusa, CA to the center point of your delivery zip code, not necessarily the exact delivery address. In almost all cases, this is shorter than actual driving distance or “road miles.” Miles are calculated using this website: [click here](#).
2. There is no minimum order size for pick up at the Azusa growing yard. The Azusa yard is currently the only yard set up for order pick up.
3. Some exceptions to the above listed minimums have been made for areas that are harder to reach due to the terrain or because of a significant difference between crow miles and road miles. Examples include Palmdale, Lancaster, certain parts of Malibu and Topanga, Lake Arrowhead, etc. In all cases, exceptions are determined solely at the discretion of El Nativo Growers. If you are unsure if your address may fall into an exception area, please contact us for confirmation.
4. Deliveries that require a single-stop route with low overall truck utilization, significant deviation from planned routes, or firm delivery dates or times with limited or no flexibility may be subject to additional freight charges regardless of the zone. Single-stop deliveries that reasonably utilize full truck capacity are not considered exceptions.
5. Deliveries to areas that are subject to GWSS certification typically fall under an exception category regardless of actual distance due to the added complexities of quarantine compliance and regulations. Contact a sales representative for more information.
6. Deliveries to zone 4 and 5 may, at our discretion, be eligible for reduced freight charges and/or minimum order requirements based on routing efficiency and scheduling flexibility. Contact a sales person for more information.
7. The zone 6 shipping rate depends on several factors including distance, estimated time, consolidated deliveries to the general location, county to county agricultural rules, etc.

200 S. Peckham Rd.  
Azusa, CA 91702-3238  
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Call (626) 969-8449 to get a quote. Or email your request to [sales@elnativogrowers.com](mailto:sales@elnativogrowers.com). Frequently, we are able to build a truck with many orders and potentially reduce the delivery charge. We currently only ship within California and typically from Santa Barbara/Kern County south to southern San Diego Counties.

8. Minimum Order and Free threshold values are calculated excluding sales taxes.
9. Deliveries are made Monday through Friday only. We do not currently offer weekend delivery options. We do our best to accommodate specific delivery ETAs. If you have a specific requirement, please discuss it with a sales person. Deliveries are typically made between 7 AM and 3 PM. Your sales representative or a person from our office will email your ETA the day prior upon request. ETAs are usually available after 2 PM the day prior.
10. Deliveries for zone 1 and zone 2 can typically be made the next business day (Monday-Friday) for orders received by 11 AM the day prior. Zones 3,4, and 5 may require additional lead time.
11. We offer curbside delivery only. The customer is responsible for offloading assistance. Delivery pricing assumes that the delivery site is ready to receive product within the communicated ETA. If our driver and vehicle are required to wait more than 30 minutes to begin offloading due to customer unavailability, lack of unloading assistance, site access issues, or other site-related delays, standby time may be billed at an hourly rate, prorated in 15-minute increments.
12. El Nativo Growers reserves the right to adjust freight charges based on delivery requirements and operational considerations.



**EL NATIVO GROWERS**

An Ironwood Unlimited, Inc. Company

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